

# TOYOTA MATERIAL HANDLING EUROPE AB (GROUP)

Sweden | Manufacture of general-purpose machinery

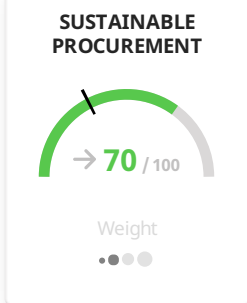
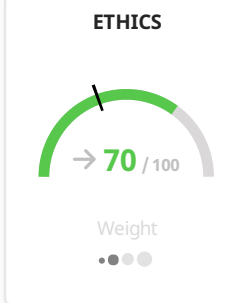
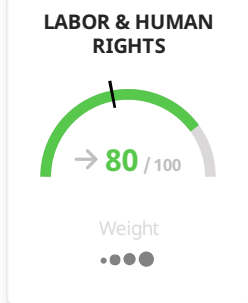
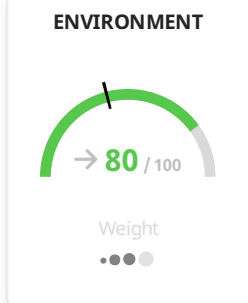
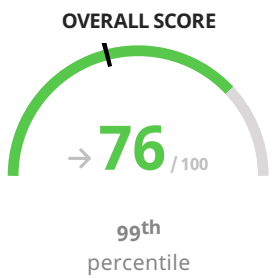
**!** Significant operations in at least one risk country



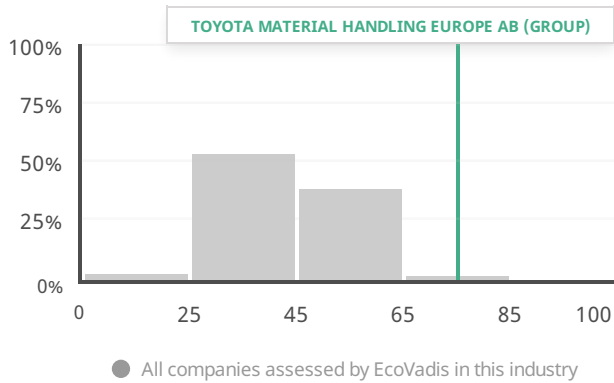
Publication date: 12 Feb 2020

Valid until: 12 Feb 2021

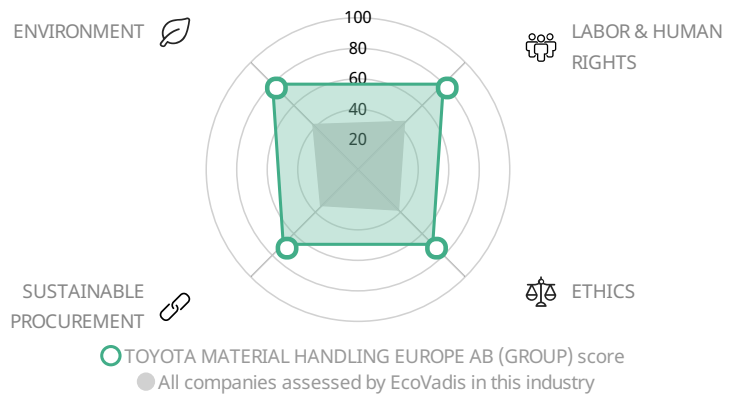
CSR Performance ● Insufficient ● Partial ● Moderate ● Advanced ● Outstanding — Average score



Overall score distribution



Theme score comparison



# Strengths and Improvement Areas



## Environment

Weight ●●●●

### Strengths (34)

#### Policies

Strengths

Quantitative objectives set on some relevant issues [i.e. energy consumption & GHG, materials, chemicals & waste]

Comprehensive policy on a majority of environmental issues

#### Actions

Strengths

Formalized procedure related to materials / chemicals management (e.g. storing, handling, transportation)

Energy audit or carbon assessment performed

ISO 50001 certified

Example of products with reduced environmental impacts i.e. ecoproducts

On-site wastewater treatment unit

Measures to reduce paper consumption

Measures to reduce noise at worksite/construction site

Carbon footprint study

Reduction of energy consumption through innovative technologies [mainly in production process]

Products designed for easy recyclability

Eco-design changes implemented to enable reduction in energy consumption

Regular soil testing for heavy metal contamination

Company-specific emergency preparedness & response procedure

Measures to avoid emissions of dust or particles

Production of renewable energy

Measures implemented to reduce pollutants discharged into water

Waste management measures in place

Measures to optimize transport or reduce CO2 emissions from transport

Measures for handling hazardous substances

Company recycling infrastructure or formal partnership established

Employee awareness/training program on energy conservation

Official program for offsetting of CO2 emissions

ISO 14001 certified on more than 81% of operational sites

### Results

Strengths

Reporting on total water consumption

Reporting on total weight of non-hazardous waste

Reporting on total weight of hazardous waste

Reporting on total gross Scope 1 and 2 GHG emissions

Materiality analysis in sustainability reporting

Parent company reports to CDP

Reporting on total energy consumption

Comprehensive reporting on environmental issues

CSR report follows GRI guidelines [i.e. GRI Standards "In accordance - Core" level]

### Improvement Areas (2)

#### Policies

Priority

Improvement Areas

Medium

No information on endorsement of external initiatives on environmental issues

#### Results

Priority

Improvement Areas

Low

No external assurance of sustainability reporting



## Labor & Human Rights

Weight ●●●●

### Strengths (31)

#### Policies

Strengths

Comprehensive policy on a majority of labor or human rights issues

Quantitative objectives set on some relevant issues [i.e. employee health & safety]

Health and safety policy also covers subcontractors working on the company premises

Endorsement of external initiative on labor or human rights issues [EU-OSHA Healthy Workplaces Campaign Partner]

#### Actions

Strengths

Bonus scheme related to company performance

Flexible organization of work available to employees (e.g. remote work, flexitime)

Measures to promote wage equality in the workplace

Awareness training regarding diversity, discrimination, and/or harassment

Emergency preparedness plan to all impacted employees (e.g. fire drills)

Whistleblower procedure on human rights issues

Employee representatives or employee representative body (e.g. works council)

Internal audits on health & safety issues

Specific measures on discrimination issues

ISO 45001/OHSAS 18001 certified on more than 81% of operational sites

Employee health & safety detailed risk assessment

Transparent recruitment process communicated clearly and formally to all candidates

Measures implemented to prevent child labor, forced labor and human trafficking

Regular assessment (at least once a year) of individual performance

Mandatory health check-up for employees

Active preventive measures for stress

Active preventive measures for Repetitive Strain Injury (RSI)

Official measures promoting career mobility

Provision of skills development training

Joint labor management health & safety committee in operation

Setting of individual career plan for all employees

European Works Council in place

Training of relevant employees on health & safety risks and best working practices

## Results

### Strengths

Materiality analysis in sustainability reporting

Comprehensive reporting on labor and human rights issues

Reporting on accident frequency rate

CSR report follows GRI guidelines [i.e. GRI Standards "In accordance - Core" level]

## Improvement Areas (5)

## Actions

Priority Improvement Areas

Low

Declares that job applicants are responsible for recruitment fees

## Results

Priority Improvement Areas

Low

No information on percentage of women in top executive positions

Low

No external assurance of sustainability reporting

Low

No information on reporting on accident severity rate

Low

No information on reporting on training hours per employee



## Ethics

Weight ●●●●

### Strengths (16)

#### Policies

Strengths

Disciplinary sanctions to deal with policy violations

Employee signature acknowledgement of ethics policies

Comprehensive policies on ethics issues

#### Actions

Strengths

Whistleblower procedure to report ethics issues

Awareness training on ethics issues

Implementation of a records retention schedule

Provision of competitor interaction guidelines to key employees

Periodic anticompetitive practices risk assessments performed

Periodic corruption risk assessments performed

Supporting documentation demonstrates a high level of coverage of ethics actions throughout the company operations

Measures to protect third party data from unauthorized access or disclosure

Audits of control procedures to prevent corruption

Third party anti-corruption due diligence program in place

Specific approval procedure for sensitive transactions (e.g. gifts, travel)

## Results

Strengths

Materiality analysis in sustainability reporting

CSR report follows GRI guidelines [i.e. GRI Standards "In accordance - Core" level]

## Improvement Areas (4)

### Policies

Priority

Improvement Areas

Low

No information on endorsement of external initiatives on ethics issues

### Actions

Priority

Improvement Areas

Medium

No supporting documentation regarding third party due diligence on information security

### Results

Priority

Improvement Areas

High

Basic reporting on ethics issues

Low

No external assurance of sustainability reporting



## Sustainable Procurement

Weight ●●●●

## Strengths (13)

### Policies

Strengths

Sustainable procurement policies on both supplier environmental and social practices

### Actions

Strengths

Supporting documentation demonstrates a high level of coverage of sustainable procurement actions throughout the company supplier base/operations

Supplier CSR code of conduct in place

Integration of environmental, social and health & safety criteria when purchasing products

Formal assessment of suppliers' progress with regards to REACH requirements

Capacity building of suppliers on environmental or social issues (e.g. corrective actions, training)

On-site audits of suppliers on environmental or social issues

Regular supplier assessment (e.g. questionnaire) on environmental or social practices

Training of buyers on social and environmental issues within the supply chain

Integration of social or environmental clauses into supplier contracts

## Results

Strengths

Materiality analysis in sustainability reporting

Declares using no tin, tantalum, tungsten, gold, and/or their derivatives

Comprehensive reporting on sustainable procurement issues

## Improvement Areas (2)

### Actions

Priority

Improvement Areas

Low

Declares conducting CSR risk analysis (i.e. prior to supplier assessments or audits), but no supporting documentation available

### Results

Priority

Improvement Areas

Low

No external assurance of sustainability reporting


## 360° Watch Findings

2 July 2019

### Toyota Material Handling Europe et Eneo Solutions s'unissent autour de l'énergie solaire

<http://www.voxlog.fr/actualite/3723/toyota-material-handling-europe-et-eneo-solutions-sunissent-autour-de-lernergie-solaire>

Le spécialiste des équipements de manutention Toyota Material Handling Europe vient de nouer un partenariat avec Eneo Solutions, consultant et fournisseur d'énergie solaire. Leur objectif : conjuguer leurs expertises pour installer des systèmes de production d'énergie solaire sur les sites de Toyota Material Handling (en associant les capteurs solaires de toiture à des batteries lithium-ion) et développer des solutions utilisant l'énergie solaire dans la gamme de produits de Toyota. Cette association les conduira dans quelques mois aux premières installations des panneaux solaires sur les sites de production et les filiales commerciales de Toyota Material Handling dans cinq pays, à commencer par le siège social de Mjölby en Suède.

 Environment

→ No score impact

28 February 2019

### CDP distingue a Toyota Industries Corporation por su compromiso medioambiental

<http://logistica.cdecomunicacion.es/noticias/proveedores/3094-industries-corporation-distinguida-por-su-compromiso-medioambiental>

Toyota Industries Corporation ha obtenido la valoración máxima de la lista A, en las encuestas realizadas por CDP, situándose como una compañía comprometida con la reducción de emisiones de gases de efecto invernadero. Toyota Material Handling Europe y su constante contribución, ha contribuido a alcanzar los objetivos en materia de reducción de emisiones de CO2 de Toyota Industries Corporation. Un ejemplo de este esfuerzo son los paneles solares instalados en el techo de la fábrica de mástiles LTE (Lift Truck Equipment) en Italia.

 Environment

→ No score impact

23 April 2018

### Toyota Material Handling in Mjölby focuses on fossil-free [SE]

<http://www.svenskverkstad.se/toyota-tar-stort-kliv-mot-fossilfrihet-med-flytande-biogas>

Toyota Material Handling Manufacturing Sweden AB in Mjölby replaces the fossil gasoline, which today is the fuel that is primarily used for drying and hiding in the paintings, with liquid biogas.

 Environment

→ No score impact

