## QUALITY POLICY

We will offer our customers material handling products with the market's highest quality.

We achieve this by:

Focusing on our customers' requirements.

Developing reliable products in collaboration with our suppliers.

Utilizing efficient manufacturing processes that reduce the risk of faults.

Involving and delegating responsibility for quality issues at all levels of the company.

Making decisions based on facts.

Continuously improving our products, activities and processes.

We comply with or exceed the applicable legal requirements, our customer's and stakeholder's expectations.

Kristian Björkman MD, Toyota Material Handling Manufacturing Sweden AB, Mjölby October 2017

drista Björlenar

Toyota Material Handling Manufacturing Sweden AB develops and manufactures material handling products and solutions for internal material handling.



